

LIBRARY HOURS REVIEW CONSULTATION FAQs

Why is there a need to review opening hours?

We have reviewed our hours due to the low library attendance on Sundays at the Stretton Centre Library.

Presently, the Stretton Centre Library attracts 124,000 visits every year and is open across seven days. Our Civic Centre Library is growing in attendance and has attracted 220,000 visits in the 2018/19 year and only open six days.

To support this renewed focus and growth and align to the new projects underway in the CBD, we intend to seek community feedback on a proposal to redistribute hours from the Stretton Centre Library to the Civic Centre Library, so it operates from six days to seven day per week.



What changes are proposed?

Close Stretton Centre Library on Sundays and redistribute the hours to the Civic Centre Library, making the Civic Centre Library the seven day a week branch. Current and proposed hours are below.

Current Library Hours:

	CIVIC CENTRE	STRETTON CENTRE
Monday to Wednesday	9.00am - 5.00pm	9.00am - 5.00pm
Thursday	10.00am – 7.00pm	10am – 7.00pm
Friday	9.00am – 5.00pm	9.00am – 5.00pm
Saturday	10.00am – 2.00pm	10am – 2.00pm
Sunday	CLOSED	1.00 – 4.00pm

Proposed Library Hours:

	CIVIC CENTRE	STRETTON CENTRE
Monday to Wednesday	9.00am - 5.00pm	9.00am - 5.00pm
Thursday	10.00am – 7.00pm	10am – 7.00pm
Friday	9.00am – 5.00pm	9.00am – 5.00pm
Saturday	10.00am – 2.00pm	10am – 2.00pm
Sunday	1.00 – 4.00pm	CLOSED

Will you be reducing or increasing the Libraries opening hours?

No, we are just redistributing hours from the Stretton Centre Library to the Civic Centre Library.

Is this coming at an additional cost to Council and ratepayers?

The change in locations will result in no service level change and no additional cost to Council. The change will allow the branch visitation to continue to grow and increase valued community utilisation.

If library hours change, when will they be introduced?

The seven day operation of the Civic Centre Library is intended to commence from October 2019.

Will this impact library staff?

No, this will not impact any staff members at the library.

Can I still return my library items to Stretton Centre Library?

Yes, there is a returns chute located on the outside of the building.

Are there any other benefits to opening Civic Centre Library?

Yes, some of these are listed below.

- **Parking:** The opening of the Windsor Car Park in the CBD has created additional opportunities for ease of car parking of visitors for the Civic Centre Library. The first three hours in the car park is free, it has adequate lighting, wide spaces and is a secure place to park. Compared to parking at our Stretton Centre Library, weekend visitation of the highly utilised Town Park at Munno Para can make close parking difficult for library customers.
- **Computer Access:** The Civic Centre Library is a much larger space for children, youth and has a much higher number of publicly available computers for use on Sundays. Wi-Fi is also available.

What is the consultation period for the library hours review?

Community consultation on this proposal will open from 5 August – close of business on 26 August 2019.

How can I provide feedback?

Online: Leaving your feedback online at playford.engagementhub.com.au

In House: Leaving your written feedback at the library

Mail: 'ATTN: Library Manager', 12 Bishopstone Road Davoren Park SA 5113

Email: publicconsultation@playford.sa.gov.au

What happens after consultation?

Once all feedback is considered a decision on the opening hours of the Library branches will be made. The outcome will be communicated back to the community and made available on Council's Engagement Hub website – playford.engagementhub.com.au.