

Playford’s Disability Access and Inclusion Plan

What we heard from our community

How can we make Playford more accessible and inclusive?

240 of you shared your thoughts!

1 Universal design and improving physical access

You told us...

It’s important that everyone can safely and easily move around their neighbourhood, and feel welcome when visiting public places like parks, playgrounds, libraries, and community centres.



Here’s what we plan to do:

- Use universal design principles when upgrading, building, or maintaining Council buildings, facilities, public spaces, and parks.
- Make Council footpaths, trails, and crossings accessible and safe.
- Improve accessible parking spaces and drop-off zones at Council facilities and on-street locations.
- Prioritise accessibility upgrades at Council-owned community venues to enable participation.
- Educate developers about the benefits and opportunities of universal design
- Advocate for improved and inclusive transport options.
- Improve accessible toilets and Changing Places facilities.

2 Supporting active participation, events, and employment

You told us...

You want more inclusive programs, events, and opportunities that bring people together. This includes family-friendly activities, accessible spaces, stronger cultural inclusion, volunteering, and employment opportunities. Barriers such as sensory needs, cost, and accessible information should be considered.



Here’s what we plan to do:

- Provide social and recreation programs, events, and activities that are accessible and inclusive for people with disability—including children, young people, and adults from diverse cultural, social, and community backgrounds.
- Develop and follow accessible event guidelines so people with disability can participate in all City of Playford events.
- Develop volunteer and employment opportunities with the appropriate supports people need to participate.
- Deliver community “expo” events that promote participation, leadership, and employment for people with disability.
- Introduce visual communication supports at Council service points.
- Continue to provide accessible communication through plain language, different formats and assistive tools.

3 Disability awareness and education

You told us...

People with disability want to be respected, understood and included in everyday community life, and that this starts with greater awareness, understanding, and inclusive behaviour across Council and the wider community.



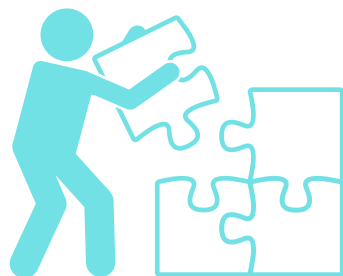
Here’s what we plan to do:

- Facilitate inclusive events and workshops to help the community connect, learn, and celebrate disability.
- Support local businesses and community groups to become more accessible and inclusive.
- Provide disability access and inclusion training to Council members, staff and volunteers.
- Include questions about disability access and inclusion in Council’s annual community survey.

4 Strengthening cultural inclusion and safety

You told us...

People with disability come from diverse backgrounds and experiences. Inclusion should make everyone feel respected, valued, and welcome, recognising that people may face more than one barrier to participation.



Here’s what we plan to do:

- Identify what helps people with disability of different ages, cultures and gender identities, including LGBTIQ+ communities, to take part in community programs and events, and use these learnings in practice.
- Continue to deliver, expand and enhance children’s and youth programs and events responsive to the needs of young people with disability from diverse cultural, social, and community backgrounds.
- Collaborate with Aboriginal and Torres Strait Islander community organisations to identify and implement ways Council can support people with disability.