



# Dwight Reserve North Upgrade

## Community Engagement What We Heard Report

November 2022

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

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### Kaurna Acknowledgement

We acknowledge and pay our respects to the Kaurna people, the traditional custodians whose ancestral lands we gather on.

We acknowledge the deep feelings of attachment and relationship of the Kaurna people to country. We respect and value their past, present and ongoing connection to the land and cultural beliefs.

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### 1. Engagement background and objectives

The upgrade of Dwight Reserve North aims to improve the recreation facilities whilst capitalising on the existing attributes of the reserve as outlined below:

- large reserve
- irrigated
- existing playspace
- high level of visibility to the community
- pedestrian refuge connecting to the sportsground on the opposite side of the road
- bordered by mature trees
- off street car parking

Council received \$400,000 towards the upgrade of the reserve from the State Government following the 2022 election as part of an election commitment. Stage one of the project was included in Council's 2022/23 Annual Business Plan.

Council developed a concept plan and undertook community engagement to help prioritise which parts of the upgrade to deliver as part of stage one. The feedback will also be used to help inform priorities for future stages.

Funding for future stages will be incorporated into Councils strategic planning process

The objectives of the community engagement were to:

- **Inform** and raise awareness of both the reserve and planning for the upgrade
- **Consult** the community by seeking feedback on the concept design and identifying preferences

### 2. What we asked

The concept plan featured the following proposed elements which the community could share their feedback on.



Sheltered BBQ area



Picnic tables



Basket Swing



Bike track



Garden beds



Play equipment



3x3 basketball



Toilet



Netball goal circle



Junior 4 square & hopscotch



New car parking



Nature play

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### 3. How we asked it (engagement approach)

An overview of the Community Engagement Plan is provided below. These activities were delivered between **Wednesday 19 October to Tuesday 15 November 2022** (28 days). Engagement and communication activity included.

Activity	Details
Engagement Hub	City of Playford's Engagement Hub page formed the central online point for all engagement documents including the concept plan and online survey. (Appendix A)
Information flyer, concept design and survey	An information flyer, concept design and survey were developed (refer Appendix B)
Direct mail-out	Properties within 400 sqm catchment (Appendix C) received an information flyer and feedback form with reply paid envelope to return their responses. The flyer also directed them to the Engagement Hub to access the online survey
Corflute signage	Signage advising of the upgrade was installed onsite for the duration of the consultation period. This included an URL and QR code connecting to the Engagement Hub page.(Appendix D)
Social media	Details of the project and feedback options was posted on Council's social media platforms.(Appendix E)
Website	Information about the concept plan was made available on Council's corporate website with links to the online engagement listing (Appendix F)
Customer Care Points	Folders containing all relevant documents pertaining to the plans were displayed at Customer locations at Playford Civic Centre and Stretton Centre
Direct stakeholder notifications	Eastern Park Football Club were contacted who are located adjacent Dwight Reserve North.
Face to Face	<p>Project staff were onsite at Dwight Reserve North 3:00PM – 5:00PM, Wednesday 2 November to gather feedback directly from the community.</p> <p>City Operations Specialist and Community Engagement Partner attended an after-school program at Northern Sound System on 26 October 2022 to gather feedback from young people on the concept designs.</p>

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### 4. What we heard

Description	Channels	Performance
<b>Aware visitors</b>	Engagement Hub Views	280
Number of those who visited the Engagement Hub page and saw the social media posts.	Engagement Hub Unique Views	187
	Social Media Reach	11,037
	Web article views	77
	Web article time (mins)	1.22
	<b>Informed visitors</b>	Engagement Hub Document Downloads
Number of document downloads		
<b>Engaged visitors</b>	Survey Responses (from feedback forms)	<b>53</b>
Number of those who provided feedback in some way – either via Engagement Hub, post/share on social media, emailed or called	Social Media Engagement (reactions, comments, shares)	<ul style="list-style-type: none"><li>• 179 comments</li><li>• 36 share</li><li>• 135 likes (stats shared across both Peerless/Dwight engagements)</li></ul>



# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### Survey Responses

#### About the respondents

The majority of respondents live in Elizabeth Downs (34 respondents) followed by Craigmore (10 respondents) and the remaining were located in surrounding suburbs. (Table 1.)

Respondents were primarily aged in the **35- 49** (18 respondents) and **18 – 34** (15 respondents) with the following evenly spread across **50 – 59** (6), **60 – 69** (7), **70 years** and over with one respondent under 18 years. (Table 2.)

Table 1.

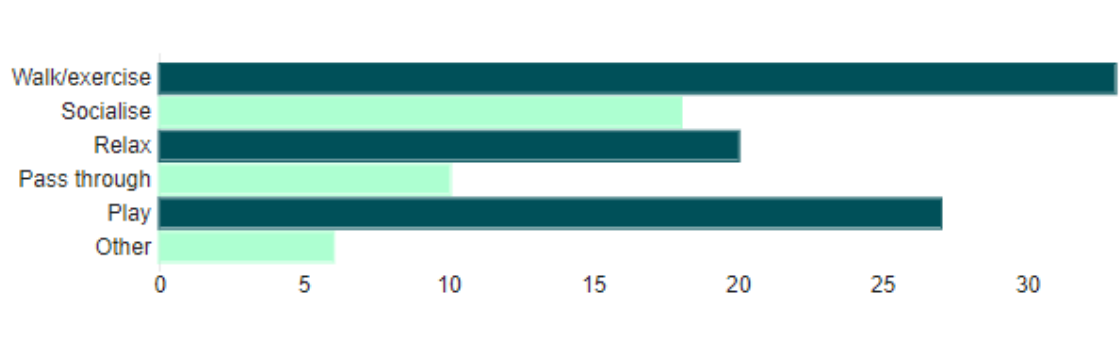
Suburb	Respondents
Blakeview	2
Craigmore	10
Elizabeth Downs	34
Elizabeth East	1
Elizabeth Park	2
Davoren Park	2
Other, outside of Playford	2
Total	53

Table 2.

Age range	Respondents
Under 18	1
18 – 34	15
35 – 49	18
50 – 59	6
60 - 69	7
70 years and over	6
Total	53

#### Use of the reserve

What was the purpose of your visit? Please select all that apply



Interestingly, many responses indicated that that the purpose of their visit to the reserve is to **walk/exercise** (33 respondents) followed by **play** (27 respondents), **relax** (20 respondents) and **pass through** (10 respondents).

Six respondents selected Other with football, training, work and grandkids as the purpose for visiting the reserve.

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

Do you think the concept plan suits the neighbourhood?



Ninety one percent of respondents indicated that the concept plan was well suited to the neighbourhood having selected '**Absolutely**'. Six percent selected '**A little bit**' with the remaining selecting **Not really/don't know/not sure**.

### Feedback received during onsite consultation

The onsite consultation was held 2 November 2022 between 3.30pm – 5.00pm with the Project Manager and Community Engagement Partner in attendance.

Three residents attended, one had already completed the feedback survey and wanted to clarify a few points which is contained in the report.

Themes raised

- Additional bins required on Stratton Road as considerable rubbish collects in the resident's front yards
- Basketball court attracting young people at night
- Toilet/playground facilities would be better suited to Eastern Park Football Club due to significant growth and demand. Concerns regarding safety of children crossing Yorktown Road from club to use playground.

### Email submission

One email submission was received from a local resident regarding the proposed carparks on Stratton Road. They raised concerns that the extra traffic would cause congestion for residents coming out of driveways.

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

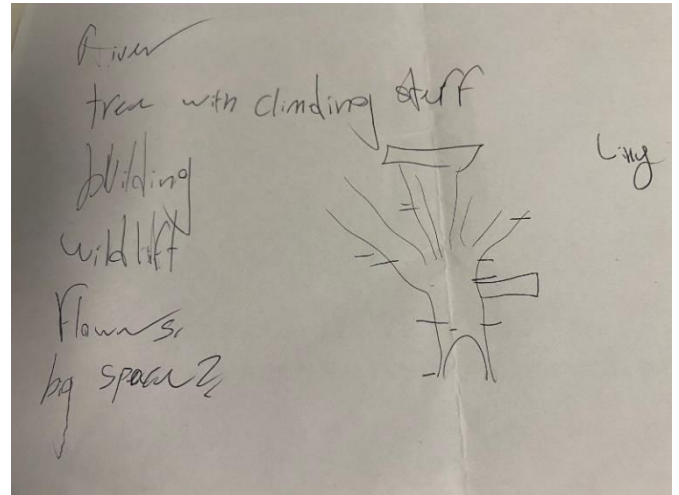
### Face to Face

Staff attended a youth drop-in session at Northern Sound System setting up a display of the Peerless Reserve/Dwight Reserve North concept plans.

Questions were more generic in nature with sixteen young people chatting with staff about whether they used parks, what they like or would like to see changed.

They were also asked whether they were aware of or used any of the following features:

- Pump tracks – majority commented that they did not know what a pump track is and were not sure they would use one (two had used one at Munno Para)
- Bike/BMX track – all were aware and four had used one
- Ninja course/obstacle – three had used one, seven said they would use one if closer to home



Overall feedback from young people aged 12 – 16 years indicated they want to utilise play equipment, but it was not challenging enough. They asked for big swings, rope courses, flying fox, tree climb and nature play. Basket swing was also popular with this age group.

A few of them said “We just want to be kids but are too big for the equipment”



# Dwight Reserve North Upgrade

## What We Heard Report November 2022

What concept features are most important to you? Respondents were asked to preference. (Ranking 1 – 13)

A toilet was the highest ranked concept feature with the highest overall score. 64% of respondents ranking it in the top 3 priorities.

A sheltered BBQ area and play equipment were ranked equally in people's top 3, with bike track ranking fourth.

	Rank	% of people who ranked the feature in their top 3
Toilets	1	64%
Sheltered BBQ area	2	57%
Play equipment	3	57%
Bike track	4	30%
Nature play	5	25%
Garden Beds	6	18%
New car parking	7	17%
3x3 Basketball	8	13%
Other	9	13%
Basket swing	10	6%
Junior 4 square & hopscotch	11	2%
Netball goal circle	12	0%

In addition to the above question respondents were asked why their first choice was most important to them.

As the top preference was a toilet, most comments related to the convenience of these facilities for small children. It allowed users to stay longer and utilise more park features if toilets were available. Sheltered BBQ areas provide an opportunity for get togethers and play equipment provides incentive to get out of the house and be active. A range of modern play equipment and a bike track activities will provide variety and interest.

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### 5. What we will do/ our response

#### Response to Common Themes

Key concerns, suggestions and queries across all feedback platforms are outlined below and include a response to each matter:

No	Concern / Suggestion	Council Response
1.	Unsafe road crossing from Eastern Park Football Club to Dwight Reserve North	Yorktown Rd is owned by the Department for Infrastructure and Transport (DIT). There is an existing pedestrian refuge in the centre of the road between the two reserves for crossing. In addition to this, there is an election commitment for the installation of a new roundabout at the intersection of Yorktown and Adams Road which will improve safety and reduce waiting times for motorists turning right out of Adams Road onto Yorktown Road.
2.	Inclusive playground space/equipment not currently disability friendly	A new basket swing with accessible rubber softfall is included as part of stage 1. Accessible BBQ and picnic tables are proposed for stage 2 subject to funding availability.
3.	Could the Basketball court be moved further away from homes as it will disturb neighbouring residents	The basketball court is located with the bike track which is used by similar age groups. Noise reduction back boards will be used and no lighting is provided which could encourage people to congregate late at night.
4.	Need additional bins, rubbish collects in front yards of residents along Stratton Road	Bins will be provided and will be monitored for collection based on use. Per normal Council practice.
5.	Retain and incorporate existing trees into new design	Existing trees and vegetation will be retained where possible along with the planting of additional trees and shrubs.
7	Lots of bull ants at the park and outskirts of the reserve	This has been managed via standard Council maintenance.
8	Accessible path needed for throughfare from the bus stop to park for prams and wheelchairs	There is an existing footpath from the bus stop on Yorktown Road to the Dwight Reserve North car park. All new paths constructed as part of this upgrade will be meet accessible requirements.
9	Improve safety for children by including fencing along Yorktown Road (busy road) and need to stop 'hoons' from driving into park	The playground is located 60m away from Yorktown Road and is not considered near a hazard and therefore is not proposed to be fenced. However, the existing permepine fencing around the reserve will be retained which prevents vehicles from accessing the reserve.

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

10.	Proposed carparking on Stratton Road will cause congestion for existing residents.	There is currently no ability for on street parking on Stratton Road and the proposed car park within the concept will provide alternative parking. The on street car parking is not part of the Stage 1 works and will be considered as part of future works. Traffic volumes on this road are within normal limits for a minor collector road.
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### 6. Project Delivery

The concept plan will be delivered as a multistage project. We have used the community feedback to help inform the scope of works for the first stage. The proposed scope of works for stage one will include:

- New additional playground equipment;
  - Large multi play equipment
  - Accessible basket swing
  - Accessible carousel
  - Accessible trampoline
  - Double swing
  - Monkey bars
- Mulch softfall
- Rubber softfall
- Bike/pump track
- New pathways
- Footy and soccer goals

Council will deliver the first stage under a *Design and Construct* contract which means that the final scope of works may be subject to change. This allows Council to obtain the best value for money and maximise the grant funding allocation.

# Dwight Reserve North Upgrade

## What We Heard Report November 2022





### LEGEND



### NOTES

- 01 Irrigated grass
- 02 Bench seating
- 03 Large shelters with bbq and picnic tables
- 04 Sports court with 3x3 basketball, netball goal circle, junior 4 square and hopscotch
- 05 Informal nature play elements within garden beds
- 06 **Play equipment**
- 07 Small shelter and picnic table
- 08 **Pathway (2.5m wide) Highlighted Portions Only**
- 09 Car parking with wheel stops
- 10 Existing car parking
- 11 Garden beds with native and sensory plants
- 12 **Basket swing with DDA access rubber softfall**
- 13 **Bike track**
- 14 Proposed toilet
- 15 Garden beds with low planting
- 16 **New pram ramp**
- 17 Rubbish bins
- 18 Drinking fountain
- 19 Retain existing shelter and picnic table
- 20 Informal sitting areas
- 21 **Soccer/Football oval goals**



Project:	Dwight Reserve North		 Scale: 1:1000 @ A3	Date: 20/09/2022	Drawn By: HC/LH
Client:	City of Playford Council			Dwg No.: OS2134_CP	Approved By: PG
Drawing:	Landscape Concept Plan (Staged-Subject To Funding)			<b>Stage 1 Only</b>	

# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### 7. Estimated Project Milestones – Stage 1

Concept Planning	Construction Commencement	Construction Completion
Completed	November 2023	June 2024

Please note that the *Estimated Project Milestones* table provide dates based on current information, resourcing, weather predictions and contractor availability. All these factors are subject to change and therefore the milestones are subject to change. Construction commencement does not commence until all relevant detailed design, relevant approvals, procurement tender and appointment of suitable contractor has been completed.



# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### 8. Appendix

#### A. Engagement Hub Page

### Dwight Reserve North Upgrade

#### Project Overview



#### Exciting upgrades are coming to Dwight Reserve North, Elizabeth Downs!

We know open space is important and we are excited to share a concept plan for your feedback.

The plan includes a multi-sports court, pump track, all ability and ages play equipment and a sheltered BBQ area.

The first stage of the upgrade is funded by the SA Government. Help us work out which features we should focus on in the first stage of delivery.

#### Background

#### Share your views on the Dwight Reserve North concept design

The proposed design of the reserve includes:



You can provide your feedback in a number of ways:

**Complete** the online survey to the right.

Chat to us onsite - 3.30pm - 5.00pm, Wednesday 2 November 2022

**Email:** [connected@playford.sa.gov.au](mailto:connected@playford.sa.gov.au)

**Print** the hard copy survey and post:

Att: Dwight Reserve North Upgrade

12 Bishopstone Road, Davoren Park, SA, 5113

**Call us:** 8256 0333

#### Your Language

To translate this page into another language, use the 'Select Language' dropdown below. Please note, automatic translations are provided as a guide only and may not be accurate.

Select Language ▼

#### Provide your feedback

Share your views it only takes 2 - 3 mins.

[Take the survey](#)

#### Document Library

##### Hard Copy Survey & Concept Plan

Hard Copy Survey & Concept Plan

#### Who's Listening



**Rino Pace**  
Open Space Planner  
City of Playford

Ph: 8256 0333

#### Project Links

- [Playford Open Space Strategy](#)
- [Playford Open Space Guidelines](#)



# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### B. Information Flyer, Concept Design & Survey



## Dwight Reserve North Upgrade

We're planning a facelift for this reserve!



**Exciting upgrades are coming to Dwight Reserve North!**

We know open space is important and we are excited to share a concept plan for your feedback.

The plan includes a multi-sports court, bike track, all ability and ages play equipment and a sheltered BBQ area.

The first stage of the upgrade is funded by the SA Government. Help us work out which features we should focus on in the first stage of delivery.

**The concept design includes**

 Sheltered BBQ area	 Picnic tables	 Basket Swing	 Bike track	 Garden beds	 Play equipment
 3x3 basketball	 Toilet	 Netball goal circle	 Junior 4 square & hopscotch	 New car parking	 Nature play

The pedestrian island crossing on Yorktown Road (a state-owned road) is not included in the scope of this project.



This upgrade is funded by the Government of South Australia.

### How do I give my feedback?



Scan QR code for more information

You can provide your feedback in a number of ways.

**Chat to us at Dwight Reserve North!**  
3.30pm – 5pm, Wednesday 2 November 2022

**Email us** [connected@playford.sa.gov.au](mailto:connected@playford.sa.gov.au)

**Complete an online survey**  
[playford.engagementhub.com.au](http://playford.engagementhub.com.au) or scan QR code

Call us 8256 0333

Post using the Reply-Paid Envelope,  
Att: Dwight Reserve North feedback

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# Dwight Reserve North Upgrade

## What We Heard Report November 2022



### Dwight Reserve North Upgrade

Concept for consultation



- 1 Shelters with BBQ/Picnic tables
- 2 Basket swing
- 3 Bike track
- 4 Garden beds
- 5 Play equipment
- 6 3x3 basketball
- 7 Toilet
- 8 Netball goal circle
- 9 Junior 4 square & hopscotch
- 10 New car parking
- 11 Nature Play

Note: Bins, drinking fountains, paths and seating are already included in the concept plan.

Keep up to date with the latest information  
[playford.engagementhub.com.au](https://playford.engagementhub.com.au)

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# Dwight Reserve North Upgrade

## What We Heard Report November 2022



### Share your views

Dwight Reserve North Upgrade: Concept for consultation

Please ensure all feedback is provided to Council by 5pm, Tuesday 15 November 2022.

#### About you

Suburb \_\_\_\_\_

- Age  Under 18  18 to 34  
 35 to 49  50 to 59  
 60 to 69  70+

Which features are most important to you?  
Place a number from 1 (being the most important) to 12 (least important) in the box.

**Note:** Bins, drinking fountain, paths and seating already included in the concept plan.

- Shelters with BBQ/Picnic tables
- Basket swing
- Bike track
- Garden beds
- Play equipment
- 3x3 basketball
- Toilet
- Netball goal circle
- Junior 4 square & hopscotch
- New car parking
- Nature Play
- Other \_\_\_\_\_

Tell us more about your top three choices?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do you think the concept plan suits the neighbourhood?

- Absolutely
- A little bit
- Not really
- Don't know/unsure

How likely are you to visit the park after the upgrade?

- Likely
- Unlikely
- Not sure

What would be the purpose of your visit?

- Walk/exercise  Pass through
- Socialise  Play
- Relax  Other.....

Do you have any other feedback you would like to share on the concept plan?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do you want to be kept in the loop on this project and any future engagements?

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Email \_\_\_\_\_

#### How do I give my feedback?



Scan QR code for more information

You can provide your feedback in a number of ways.

Chat to us at Dwight Reserve North!  
3.30pm – 5pm, Wednesday 2 November 2022

Email us [connected@playford.sa.gov.au](mailto:connected@playford.sa.gov.au)

Complete an online survey  
[playford.engagementhub.com.au](http://playford.engagementhub.com.au) or scan QR code

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# Dwight Reserve North Upgrade

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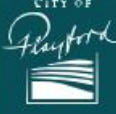
### C. Catchment for feedback form mail out



# Dwight Reserve North Upgrade


## What We Heard Report November 2022

### D. Corflute Signage















## Dwight Reserve North Upgrade

### We are planning a facelift for this reserve!



#### The concept design includes

 Sheltered BBQ area	 Picnic tables	 Basket swing	 Bike track	 Garden beds	 Play equipment
 3x3 basketball	 Toilet	 Netball goal circle	 Junior 4 square & hopscotch	 New car parking	 Nature play

The pedestrian island crossing on Yorktown Road (a state-owned road) is not included in the scope of this project.

This upgrade is funded by the Government of South Australia.

#### Questions or feedback?


Chat to us here! 3.30pm – 5pm, Wednesday 2 November 2022

Visit [playford.engagementhub.com.au](https://playford.engagementhub.com.au) to share your views online and see the detailed concept plan

Email [connected@playford.sa.gov.au](mailto:connected@playford.sa.gov.au)

Call 8256 0333

Please ensure all feedback is provided to Council by 5pm, Tuesday 15 November 2022.




Building for People



# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### E. Social Media

 **City of Playford**  
October 20 at 9:53 AM · 🌐

👏👏 Designs delivered for two parks in Playford 🎉🎉

As part of our commitment to building an active and connected community, draft concept designs have been prepared for an upgrade of Dwight Reserve North at Elizabeth Downs and a brand new neighbourhood park on Peerless Road at Munno Para West.

While both parks will provide open spaces for people to gather, socialise and be active, they each have their own story – and own special place in our community's life.

♥️ A new place to play in Munno Para West

Council planning identified the need for more play areas in this part of the city and last year, secured land on the corner of Peerless Road to build a brand new neighbourhood park.

It's exciting to now be at the stage to talk to our community about what they would like to see in the park's design, which includes play equipment for all abilities and ages, adventure obstacle course, nature play and park amenities such as BBQs, seating, drinking fountain, carparking and toilets.

You can look at the design and share your views here:  
<https://playford.engagementhub.com.au/peerless-road-reserve>


♥️ Updates in the Downs

Already a popular park for locals, Dwight Reserve North will receive an upgrade as part of the first stage of improving this large reserve in Elizabeth Downs.

Thanks to a grant from the State Government, we are able to improve things with a sports court, bike track, all ability and ages play equipment and a sheltered BBQ area.

But we need to understand what elements you'd like to see in this stage so encourage you to look at the design and share your views here: <https://playford.engagementhub.com.au/dwight-north...>

The engagement period for both reserves runs until Tuesday 15 November. For information on how to be involved visit [playford.engagementhub.com.au](https://playford.engagementhub.com.au) or call Council 8256 0333



Website article



# Dwight Reserve North Upgrade

## What We Heard Report November 2022

### PUTTING THE PLAY IN PLAYFORD - HAVE YOUR SAY!



**Published 19 October 2022**

New concept plans have been released for two parks in Playford. One in Munno Para West and another in Elizabeth Downs.



Share this article



As part of the City of Playford's commitment to building an active and connected community, draft concept designs have been prepared for an upgrade of Dwight Reserve North at Elizabeth Downs and a brand new neighbourhood park on Peerless Road at Munno Para West.

The designs aim to provide open spaces for people to gather, socialise and be active, adding to Playford's broad offering of parks and playgrounds.

"We know that people experience increased wellbeing when they spend time outside in spaces that look and feel nice," said City of Playford Mayor, Glenn Docherty.

"We are committed to building opportunities for our community to connect outdoors; it is a key focus of our Annual Business Plan for 2022/23.

"To ensure we have the right mix of facilities available at both Munno Para West and Elizabeth Downs, we are now asking for community feedback on the draft designs for the two parks, with engagement running for the next 28 days."

#### Updates in Elizabeth Downs

##### *Dwight Reserve North*

Already a popular park for locals, Dwight Reserve North will receive an upgrade as part of the first stage of improving this large reserve.

"We are very excited to see this space revamped into a more family-friendly area which will encourage more people to use the reserve," Mayor Docherty said. "This stage of the upgrade aims to improve the informal recreation facilities, like the play equipment and BBQ area."

The draft plan includes a multi-sports court, bike track, all ability and ages play equipment and a sheltered BBQ area.

"Hearing from the community will help us prioritise which parts of the upgrade to deliver as part of this first stage, which is being funded by the South Australian Government as part of an election commitment.

"Feedback will also help us formulate what future stages might look like and prioritisation of those works."

The engagement period for both reserves runs from Wednesday 19 October to Tuesday 15 November, 2022. It includes an online survey for people to complete as well as face-to-face feedback opportunities. For information on how to be involved visit [playford.engagementhub.com.au](http://playford.engagementhub.com.au) or call Council 8256 0333